

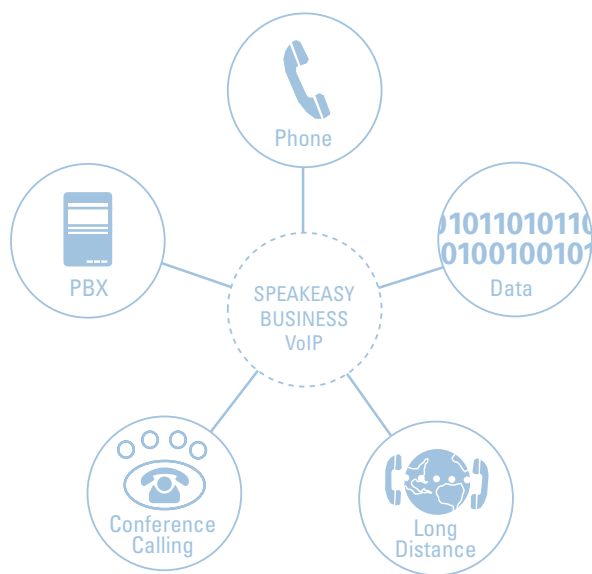


SPEAKEASY BUSINESS VoIP

One clear,
simple solution.



Voice. Data. Long Distance. Conferencing. And PBX. It's about time someone brought them all together.



Speakeasy Business VoIP is the smart communication choice for companies seeking improved productivity, better customer experience, and dramatic cost savings.

Speakeasy Business VoIP combines today's standards-based communication services with industry-leading broadband technology to deliver communication services at a fraction of the cost.

"Why switch to Speakeasy Business VoIP? Because it's cheaper, it's easier, and it's the future. We're paying 30% less for nearly three times as many phone lines. Speakeasy Business VoIP gives small companies like ours the capabilities of a PBX solution for just a small, up-front investment and none of the management headaches. There's no solution like it."

— Russell Williams, Founder and Executive Producer
Flying Lab Software

Get Started Now.

Call Speakeasy Partner ITS, Inc. at 630.420.2550 or visit www.teamITS.com/phones.

DISCOVER THE BENEFITS

Dramatically Lower Costs

- › Speakeasy Business VoIP saves businesses 30% or more when compared to traditional PBX systems and voice solutions. What's more, Speakeasy offers **unlimited long distance calling to 22 international countries** like Canada, China, France, Germany, and the United Kingdom.
- › Speakeasy's five-in-one efficiency combines phone, data, conferencing, long distance, and PBX into one manageable solution that eliminates time and money wasted maintaining separate communication systems.
- › Our hosted system removes the costs and lengthy term agreements associated with leasing or purchasing and maintaining a traditional PBX system.

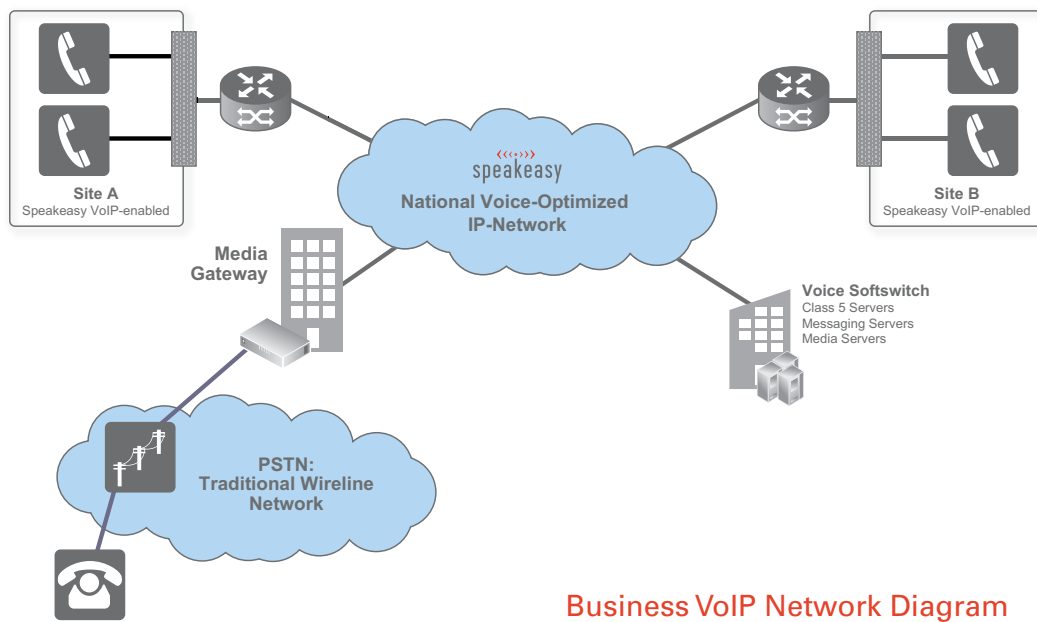
Increased Business Efficiency

- › Our VoIP system is hosted, so adds/moves/changes are quickly performed through the web tool, with no hard wiring or adjusting of cables. This also allows changes to be handled by your office administrator.
- › Speakeasy Business VoIP offers softphone capabilities that allow employees to virtually take their desk anywhere; whether working from home or on the road, employees won't miss a beat.

- › A unified communication solution reduces the time spent managing disparate services—teleconferencing, Internet connectivity, and local and long distance activities are managed directly through the web tool.

Guaranteed Call Quality and Reliability

- › Speakeasy's VQ Technology prioritizes voice packets over data. Unlike other providers that do not have full control over the networks to which calls are placed, Speakeasy's private, dedicated IP network is custom-designed to provide extraordinary dependability and performance. This allows Speakeasy to maintain a Voice Quality of Service guarantee from the desktop to the public telephone network and back.
- › Voice-over IP traffic is carried over the Speakeasy broadband network and our privately peered partner networks without touching the public Internet, ensuring data privacy and voice data quality.
- › Multiple backbones, peering exchanges, and direct private connections to transit providers and transit peers further ensure speed and reliability.



Business VoIP Network Diagram

Speakeasy's VQ Technology prioritizes voice data over other data to ensure call quality.

EXPLORE A FULL-FEATURED COMMUNICATION SOLUTION

Speakeasy Business VoIP combines all the features you expect from a traditional phone system with additional productivity features that improve overall business efficiency. Explore the broad features Speakeasy Business VoIP offers smart businesses.

Full-featured Voice Technology

- › **Standard calling features** – Includes all the basic phone functions such as caller ID, call forwarding, call hold, call transfer, call waiting, 3-way calling, redial, do not disturb, speed dial, hook flash and hunt groups.
- › **Conference calling** – With Speakeasy Business VoIP conference calling, users have an on-demand conference bridge with the ability to schedule conference calls via the VoIP web portal, eliminating 3rd party conference calling vendors.
- › **Unified messaging and Microsoft® Outlook® integration** – Voice messages are delivered via email and SMS, which helps enable responsive communication with customers and prospects. And with Outlook integration, employees can integrate personal contacts in Outlook with their Web Call Manager allowing them to quickly search and click-to-dial.

Company-wide Web Tool

- › **Simplified maintenance** – Adds/moves/changes are quickly and seamlessly performed through the web portal, with no hard wiring or adjusting of cables.
- › **Security** – Administrators gain control over voice and data communications by setting user permissions within the web portal including conference calling capabilities and license types.

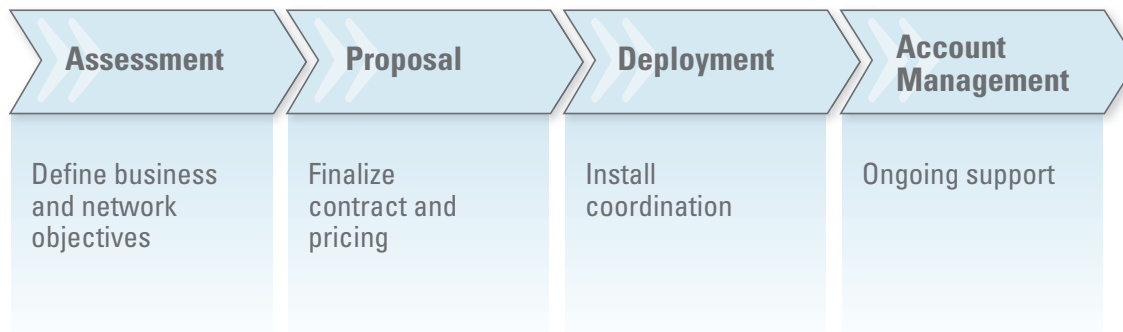
- › **Role-based Access** – With the Speakeasy VoIP web tool, employees have controlled role-based access to the voice application, which allows them to manage conference calling, voicemail preferences and messages, and phone settings from any computer, anytime.

Business-class Support

- › **Service Level Agreements** – Robust service level agreements assure less than 80ms roundtrip, no more than 1% packet loss and 99.99% uptime, delivering businesses the reliability they demand.
- › **Dedicated Business Account Manager (DBM)** – All business customers are assigned a DBM, an expert support agent, who knows your business needs and is focused on ensuring those needs are met from order and beyond.
- › **Proactive Network Monitoring** – With a Speakeasy T1, automated ICMP packets are regularly sent to your router's WAN IP, to verify uptime. And if an outage is detected, a trouble ticket is automatically created and troubleshooting begins immediately.

SUPERIOR SUPPORT FOR YOUR DEPLOYMENT

When you make the transition to Speakeasy Business VoIP, we work with you from start to finish. We begin with an assessment of everything from your business objectives to your LAN. A Speakeasy Dedicated Business Account Manager and an Activation Specialist map out the installation and deployment of your system, and then oversee the process. We'll also work with you to define a training plan that will ensure successful adoption. Once your system is up and running, Speakeasy stands by you with dedicated, 24/7 customer service and ongoing training.



SPEAKEASY BUSINESS VOIP KEY FEATURES AT-A-GLANCE

Speakeasy Business VoIP delivers everything you expect from a phone system, plus new capabilities that offer business efficiency and flexibility.

- › Hosted PBX capabilities
- › Speakeasy's VQ Technology
- › Unlimited local & long distance calling, including 22 international countries, like Canada, China, France and the United Kingdom*
- › Unified messaging, including Microsoft® Outlook® and email integration
- › PSTN call quality
- › Standard calling features like caller ID, call waiting, and 3-way calling
- › Conference calling
- › Full-featured voicemail
- › Integrated web and audio conferencing
- › Company-wide web tools
- › Dedicated Business Account Manager

THE SPEAKEASY ADVANTAGE

Speakeasy simplifies communications for today's small business. Enjoy one provider for all your broadband voice and data needs. Receive one bill with simple, predictable pricing. Call one contact for all your technical and account support needs. Our goal is to make doing business with us easy in every way. We offer ten years of experience, a nationwide private network built for performance, and the best customer support in the industry.

ABOUT SPEAKEASY

Speakeasy is one of the largest, independent nationwide providers of broadband voice and data communication focused on meeting the needs of small business. Speakeasy offers a range of innovative services including VoIP, OneLink DSL and multiple business-grade connectivity options. Visit us online at www.speakeasy.net.

Get Started Now.

For more information about the Speakeasy hosted VoIP solution, or other services, contact Speakeasy Partner ITS, Inc., at 630.420.2550 or visit us on the web at www.teamITS.com.